

wedi® Terms of Business

The following terms of business shall act as precedent over all prior provisions of sale and henceforth become the primary resolution to all claims of wedi® product and disputes between wedi® and their clientele.

Pricing

1. Prices noted on the wedi® Price List exclude shipping, taxes and installation costs.
2. All prices are subject to change without notification.
3. All discrepancies between submitted purchase orders and wedi® pricing will require re-submittal of an updated purchase order and/or could result in the delay of product receipt.

Order Specifics, Requirements and Fees

1. All Fundo Shower Pans shall be shipped with one drain and stainless steel strainer assembly kit unless otherwise requested.
2. Fundo Shower System Kits include: Fundo Shower Pan with drain assembly, 1/2" Building Panel, Full Foam Curb, Fasteners, Washers and wedi® Joint Sealant.
3. wedi® Joint Sealant 10.5 oz tubes are packaged twelve units per case.
4. wedi® Joint Sealant 20 oz sausages are packaged twenty units per case.
5. Palletized orders under \$1,500 shall be charged a small order handling fee of \$50.
6. Mail orders under \$150 shall be charged a small order handling fee of \$15.
7. Minimum order requirements are as follows:
 - a) One pallet for building panels less than and equal to 1" thick types
 - b) Ten Fundo pans may be mixed in size to receive minimum
 - c) Ten 5' Full Foam and 5' Curb Overs may be mixed to meet minimum
 - d) Ten 8' Full Foam and 8' Curb Overs may be mixed to meet minimum
 - e) Five 16" x 16" and 16" x 22" Niches may be mixed to meet minimum

Order Submittal

1. All orders shall be faxed to 1-847-357-9819, or sent via electronic mail to order@wedicorp.com.
2. It is the duty of the customer to submit purchase orders that contain the correct pricing and quantities that meet wedi®'s minimum order requirements. Non-compliant purchase orders shall be sent back to the customer for re-submittal and may result in a delay of product receipt.
3. All customers are entitled to a sales order confirmation prior to shipment. If a customer does not receive a sales order confirmation within 24 hours, they should contact wedi® immediately to confirm purchase order receipt.
4. Orders received after 1 p.m. EST. and 1 p.m. West Coast shall be processed for shipment the following day.

Shipping

1. Domestic orders are shipped F.O.B from South Bend, IN; Alpharetta, GA; or Anaheim, CA; based on the customer's geographic location.
2. Ground shipments shall be sent via FedEx, UPS, or alternate carrier selected by wedi®.
3. Expedited delivery shall come at the cost of the customer and must be requested on purchase order.
4. Backordered products, or products not shipping from the same warehouse, shall be shipped prepaid (in part) from wedi® to guarantee the best possible freight as if "shipped from closest wedi® warehouse".

Product Quality and Shipping Claims

1. The customer shall receive the highest quality product from wedi®.
2. All packages from wedi® warehouses shall be packaged and photographed prior to shipment.
3. Upon receipt of defective product resulting from shipping, the customer is advised to photograph the damage, document the damage on the B.O.L., and contact wedi® immediately to file the necessary freight claim.
4. Upon receipt of defective product not resulting from shipping, the customer is advised to contact wedi® immediately to arrange product replacement at no shipping cost to the customer.
5. All discrepancies between the customer's purchase order, wedi® sales order confirmation, and the received product must be submitted to wedi® within 48 hours of receipt of shipment or the shipment is to be considered accepted.

Terms of Sale

1. All sales final unless a written exception has been issued from a qualified wedi® representative.
2. wedi® shall not return or issue credit for product that has been used for installation unless a claim has been filed or a written exception has been issued from a qualified wedi® representative.
3. All pricing based on \$ USD.

New Customers

Contact your local wedi® representative to learn about initial order requirements, terms and conditions.

Customer Service Information

wedi® U.S. Headquarters
1100 Landmeier Rd., Suite 200
Elk Grove Village, IL 60007

Phone: 1-847-357-9815
Toll Free: 1-877-933-Wedi(9334)
Fax: 1-847-357-9819

E.Mail: order@wedicorp.com

Technical Service Information

wedi® U.S. Headquarters
1100 Landmeier Rd., Suite 200
Elk Grove Village, IL 60007

Phone: 1-847-357-9815
Mobile: 1-770-366-6835
Fax: 1-847-357-9819

E.Mail: order@wedicorp.com